

## AMENDMENTS TO THE CLAIMS

Claims 1-31 are pending. Claim 1 is amended to correct a minor grammatical error (i.e., add the article "[a]" before the noun "[m]ethod). No claims are cancelled or added.

The following listing of claims replaces all prior versions, and listings of claims in the application.

### Listing of Claims:

sub B1  
A1  
1. (Currently amended) A method Method for providing context-sensitive help from a first computer to a second computer for a Web-based user interface (UI) of the first computer, the method comprising:

receiving a request for context sensitive help at the first computer from the second computer, the request corresponding to a first Web page of a Web-based UI of the first computer;

responsive to receiving the request, the first computer:

determining a set of context sensitive information that corresponds to the first Web page;

generating a second Web page comprising the context sensitive information; and

providing the second Web page to the second computer for presentation.

2. (Original) A method as recited in claim 1, wherein the first computer is a server appliance.

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2 3. (Original) A method as recited in claim 1, wherein generating the  
3 second Web page further comprises:

4 generating the second Web page in a format that is compatible with a  
5 platform of the second computer, the platform comprising a hardware platform, an  
6 operating system platform, a Web browser type indication, a software version  
7 indication, a preferred language indication, an intended use of the second  
8 computer, and/or predetermined preferences of a user.

9  
10 4. (Original) A method as recited in claim 1, before receiving the  
11 request, further comprising:

12 communicating, by the first computer, a Web-based UI to the second  
13 computer, the first computer being operatively coupled over a network to the  
14 second computer, the Web-based UI comprising a first Web page corresponding to  
15 one or more predetermined functions of the first computer.

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17 5. (Original) A method as recited in claim 1, further comprising:  
18 responsive to determining the context sensitive help information, retrieving  
19 the context sensitive help information from one or more help files.

20  
21 6. (Original) A method as recited in claim 1, before receiving the  
22 request, further comprising:

23 communicating, by the first computer, a Web-based UI to the second  
24 computer, the first computer being operatively coupled over a network to the  
25 second computer, the Web-based UI comprising a first Web page corresponding to

1 one or more predetermined functions of the first computer, the first Web page  
2 comprising a unique ID and a persistent help object that is mapped to a URL of the  
3 first computer, the URL comprising the unique ID; and

4 wherein determining the context sensitive help information is based on the  
5 unique ID.

6  
7 7. (Original) A method as recited in claim 6:

8 wherein the URL further comprises a reference to one or more computer  
9 programs on the first computer; and

10 wherein the operations of determining the context-sensitive help and  
11 retrieving the context sensitive help are performed by the one or more computer  
12 programs that use a server-side scripting interface.

13  
14 8. (Original) A method as recited in claim 6:

15 wherein the URL further comprises a reference to one or more computer  
16 programs on the first computer; and

17 wherein the operations of determining the context sensitive help and  
18 retrieving the context sensitive help are performed by the one or more computer  
19 programs using a server-side scripting interface that generates dynamic content.

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21 9. (Original) A computer readable medium comprising computer-  
22 executable instructions for performing a method as recited in claim 1.

23  
24 10. (Original) A computer-readable storage medium comprising one or  
25 more program modules for providing context-sensitive help for a Web-based user

1 interface (UI) of a first computer to a second computer, wherein the one or more  
2 program modules comprise computer-executable instructions for:

3 receiving a request for a set of context sensitive help corresponding to a  
4 Web-based UI of the first computer, the request being received at the first  
5 computer, the Web-based UI corresponding to one or more functions of the first  
6 computer, the Web-based UI being presented on the second computer, the first  
7 computer being operatively coupled to the second computer over a network; and

8 responsive to receiving the request, the first computer:

9 generating a second Web page comprising the context-sensitive help; and

10 communicating the second Web page to the second computer for  
11 presentation.

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13 11. (Original) A computer readable storage medium as recited in claim  
14 10, wherein the first computer is a server appliance.

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16 12. (Original) A computer-readable storage medium as recited in claim  
17 10, wherein generating the second Web page further comprises instructions for:

18 generating the second Web page to be compatible with a platform of the  
19 second computer, the platform being comprising an operating system platform, a  
20 Web browser platform, a preferred language, an intended use of the second  
21 computer, and/or predetermined preferences of a user.

22  
23 13. (Original) A computer-readable storage medium as recited in claim  
24 10, wherein the computer-executable instructions further comprise instructions  
25 for:

communicating, by the first computer, the Web-based UI to the second computer, the first Web-based UI comprising a persistent object mapped to a set of context-sensitive help that corresponds to the one or more functions.

14. (Original) A computer-readable storage medium as recited in claim 10, wherein the computer-executable instructions for generating the second Web page further comprise instructions for retrieving the context sensitive help from one or more help files.

15. (Original) A computer-readable storage medium as recited in claim 10, wherein the computer-executable instructions further comprise instructions for:

communicating, by the first computer, the first Web-based UI to the second computer, the first Web-based UI comprising a persistent object mapped a set of parameters comprising a set of context-sensitive help corresponding to the one or more functions, a URL of the first computer, and a unique ID corresponding to the first Web-based UI; and

wherein the computer-executable instructions for receiving the request further comprise instructions for:

receiving the request at the URL, the request comprising the unique ID; and

wherein the computer-executable instructions for generating the second Web page further comprise instructions for:

identifying the context sensitive help based on the unique ID.

1 16. (Original) A computer-readable storage medium as recited in claim  
2 10, wherein the first Web page further comprises a reference to one or more  
3 computer programs on the first computer; and wherein the computer-executable  
4 instructions for generating the second Web page further comprises instructions for:  
5 generating the second Web page with a server-side scripting interface for  
6 generating dynamic content that is identified by the one or more computer  
7 programs.

8  
9 17. (Original) A computer-readable storage medium as recited in claim  
10 10, wherein the first Web page further comprises a reference to one or more  
11 computer programs on the first computer; and wherein the computer-executable  
12 instructions for generating the second Web page further comprises instructions for:  
13 generating the second Web page with a server-side scripting interface for  
14 generating dynamic content that is identified by the one or more computer  
15 programs.

16  
17 18. (Original) A computer comprising a processor that is operatively  
18 coupled to one or more computer-readable storage media as recited in claim 10,  
19 the processor being configured to execute the computer program instructions.

20  
21 19. (Original) A system for providing context-sensitive help for a Web-  
22 based user interface (UI), the system comprising:  
23 a memory comprising a set of computer-executable instructions; and  
24 a processor coupled to the memory, the processor being configured to  
25 execute the computer executable instructions for:

1 communicating the Web based UI to a different system for  
2 presentation;

3 responsive to receiving a request for context sensitive help,  
4 determining a set of context-sensitive help that corresponds to the Web-based UI;  
5 and

6 communicating the context-sensitive help to the different system for  
7 presentation.

8  
9 20. (Original) A system as recited in claim 19, wherein the Web-based  
10 UI further comprises a persistent help object that is programmed, responsive to  
11 user selection, to communicate a context-sensitive help request message to the  
12 system.

13  
14 21. (Original) A system as recited in claim 19, wherein the Web-based  
15 UI further comprises a persistent help object that is programmed to send, upon  
16 selection, a context-sensitive help request message to a URL that identifies the  
17 system.

18  
19 22. (Original) A system as recited in claim 19, wherein the Web-based  
20 UI further comprises a persistent help object that is programmed, responsive to  
21 user selection, to communicate a context-sensitive help request message to the  
22 system, the context-sensitive help request message comprising a unique ID  
23 corresponding to the Web-based UI,, and wherein the computer-executable  
24 instructions for determining further comprise instructions for:

25 identifying the context-sensitive help based on the unique ID.

23. (Original) A system as recited in claim 19, wherein the computer-executable instructions for determining further comprise a server-side scripting interface for returning dynamic content to the system and wherein the context-sensitive help is dynamic content.

24. (Original) A system as recited in claim 23, wherein the server-side scripting interface is selected from a set of scripting interfaces comprising a Common Gateway Interface and/or an Internet Server Application Program Interface.

25. (Original) A system as recited in claim 19, wherein the computer-executable instructions further comprise instructions for:

encapsulating the context sensitive help into a Web page that is compatible with a platform of the computer selected from a combination of platforms comprising an operating system, a Web browser, and/or a language; and

wherein the computer-executable instructions for communicating further comprise instructions for:

communicating the context sensitive help embedded in the Web page.

26. (Original) A user interface embodied in a computer-readable storage medium for providing context-sensitive help for a remote user interface (UI), the user interface comprising:

a first area for displaying, on a first device, a remote UI that corresponds to a second device; and



1 a second area within the first area for providing a context-sensitive help  
2 control for accessing a set of context sensitive help that corresponds to the remote  
3 user interface.

4  
5 27. (Original) A user interface as recited in claim 26, wherein the  
6 context-sensitive help control is a representation of a question mark.

7  
8 28. (Original) A user interface as recited in claim 26, wherein the  
9 context-sensitive help control is mapped to a URL that comprises a unique ID that  
10 corresponds to a particular Web page of the Web-based UI, the unique ID  
11 referencing the context-sensitive help.

12  
13 29. (Original) A user interface as recited in claim 26, wherein the  
14 context-sensitive help control is mapped to a URL comprising a reference to a  
15 computer program module and one or more parameters for the computer program  
16 module, the one or more parameters being a combination of parameters  
17 comprising a unique ID corresponding to the Web-based UI, an operating system,  
18 a Web browser, a software version indication, and/or a language, the computer  
19 program module and the one or more parameters being used by the second device  
20 to identify, retrieve, and/or modify the context-sensitive help.

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22 30. (Original) A user interface as recited in claim 26, wherein the second  
23 device is a server appliance.  
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A1 31. (Original) A computer comprising a processor that is operatively coupled to a memory comprising computer-executable instructions for displaying a user interface as recited in claim 26.

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